



CAECD Board of Managers | Agenda

10:00 a.m., Wednesday, April 14, 2021

Access via Zoom or Conference Call

<https://zoom.us/j/97000961700?pwd=bWVQOG53azg1UGpocjFIZWppSnRoZz09>

Dial In: +1 346 248 7799

Meeting ID: 970 0096 1700

Passcode: 644915

Judge Paul Pape, Bastrop County, **Chair**
Mayor Brandt Rydell, City of Taylor, **First Vice Chair**
Judge James Oakley, Burnet County, **Second Vice Chair**
Mayor Lew White, City of Lockhart, **Secretary**
Judge Ron Cunningham, Llano County, **Parliamentarian**
Mayor Jane Hughson, City of San Marcos, **Immediate Past President**
Council Member Mackenzie Kelly, City of Austin
Mayor Pro Tem Lyle Nelson, City of Bastrop
Council Member Andrea Willott, City of Bee Cave
Judge Brett Bray, Blanco County
Commissioner Joe Don Dockery, Burnet County
Judge Hoppy Haden, Caldwell County
Judge Joe Weber, Fayette County
Mayor Pro Tem Kevin Pitts, City of Georgetown
Commissioner Debbie Ingalsbe, Hays County

Mayor Sandy Cox, City of Lakeway
Council Member Christine Sederquist, City of Leander
Commissioner Steven Knobloch, Lee County
Council Member Mike Heath, City of Pflugerville
Council Member Matthew Baker, City of Round Rock
Commissioner Ann Howard, Travis County
Commissioner Brigid Shea, Travis County
Commissioner Russ Boles, Williamson County
Commissioner Cynthia Long, Williamson County
Representative John Cyrier
Representative Celia Israel
Representative Terry Wilson
Representative Erin Zwiener

1. **Call to Order by the Chair**
2. **Consider Approval of Minutes for the February 10, 2021 Board of Manager Meeting**
3. **Consider Accepting the Annual Financial Report for the Period October 1, 2020 to February 28, 2021**
Lisa Bowman, Director of Finance
4. **Review Radio Interoperability Communications Gaps for Budgeting Consideration**
Betty Voights, Executive Director
5. **Consider Support for HB 2911 Authorizing Local Options for Wireless 911 Fee Increase**
Betty Voights, Executive Director
6. **Consider Approving Contract for Priority Dispatch Corporation Services and Support**
Richard Morales, Director of Emergency Communications
7. **Staff Reports**
Betty Voights, Executive Director
8. **Adjourn**

Persons wishing to provide comment on an agenda item during the CAECD Board of Managers Meeting may do so by emailing Mason Canales at mcanales@capcog.org no later than 5 p.m., Tuesday April 13, 2021. Please include the participants first and last name, organization, county representing and the agenda item for which comment is being provided. Comments will have a time limit of three minutes each. Persons who join the CAECD Board of Managers Meeting will be provided a call-in number to participate remotely.



CAECD Board of Managers | Summary Minutes

10:30a.m., or upon adjournment of the Executive Committee
Wednesday, February 10, 2021
Access via Zoom

Present (22)

Judge Paul Pape, Bastrop County, **Chair**
Mayor Brandt Rydell, City of Taylor, **First Vice Chair**
Judge James Oakley, Burnet County, **Second Vice Chair**
Mayor Lew White, City of Lockhart, **Secretary**
Judge Ron Cunningham, Llano County, **Parliamentarian**
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Commissioner Debbie Ingalsbe, Hays County
Mayor Sandy Cox, City of Lakeway

Council Member Christine Sederquist, City of Leander
Council Member Mike Heath, City of Pflugerville
Council Member Matthew Baker, City of Round Rock
Commissioner Ann Howard, Travis County
Commissioner Brigid Shea, Travis County
Commissioner Russ Boles, Williamson County
Commissioner Cynthia Long, Williamson County

Absent (1)

Council Member William Gordon, City of Smithville

1. Call to Order and Confirmation of Quorum by the Chair

Judge Paul Pape called the meeting to order at 10:00 a.m. and confirmed the quorum.

2. Consider Approval of Minutes for the January 13, 2021 Board of Managers Meeting

A motion was made by Commissioner Ingalsbe to approve the January 13, 2021 meeting. Council Member Heath seconded the motion. The motion passed unanimously.

3. Consider Approving Purchase of Aerial Imagery

Susan Cooper, GIS Program Manager

Andrew Hoekzema, director of regional Planning & Services

Ms. Voights reported on behalf of Ms. Cooper who was having technical issues during her presentation. Ms. Voights explained since 2017, CAPCOG has purchased aerial imagery through a state cooperative purchasing program with the Texas Natural Resource Information Service (TNRIS), which is done annually. She went on to say that the aerial imagery had been flown and our specifications provided, but that the imagery has not been purchased. This item represents the cost for the aerial imagery needed as determined for CAPCOG's 9-1-1 mapping.

A motion was made by Judge Oakley to approve the purchase of aerial imagery. Mayor Hughson seconded the motion. Judge Pape then asked if there were any questions or comments regarding this agenda item.

Commissioner Howard referenced the cost and budget section of the memo in the agenda packet and requested clarification regarding other communities paying more for imagery. Mr. Hoekzema explained the

standard used over the years was 12-inch imagery and that this is what the GISPC, in consultation with the Emergency Communications Division and our PSAPs determined was the standard that would be used across the region. He went on to explain that CAPCOG pays for 12-inch resolution imagery for whatever portion of the region is not covered by other project participants, and any higher-resolution imagery purchased by other participants within the region are used for the PSAPs covering those areas.

Commissioner Howard commented that the landscape in some communities is hilly and questioned if the level of imagery would provide the detail needed for these areas. Mr. Hoekzema stated that the imagery was high-grade and went on to say that the imagery is done annually to avoid having outdated data.

Council Member Heath questioned if CAPCOG had reached out to clients using the data to determine what the resolution needs are. Ms. Voights responded that CAPCOG previously had the GeoMap program when cities and counties participated and helped to pay for the mapping; however, now the GISPC determines what the mapping requirements are for 9-1-1 and that is what we contract for.

Commission Shea questioned how the mapping data was being merged with 9-1-1 calls. Ms. Voights responded that the mapping data is an add on that comes when the call hits the 9-1-1 call takers screen, but it will actually route the 9-1-1 call to the PSAP in NG911.

Ms. Voights reminded the board that they had approved, more than once, the contracts to pay for the mapping. She went on to say those were the ones that are paid to each county and that for Travis County, the city of Austin does it, noting there is someone from each county that oversees this.

Ms. Cooper included her contact information in the chat for those who requested additional information.

Judge Pape asked if there was any other discussion on this item. There was no further discussion. He then called for a vote on the motion to consider approving the purchase of aerial imagery. The motion passed unanimously.

4. Staff Reports

Betty Voights, Executive Director

Ms. Voights discussed a recent purchase requisition for backpacks, noted that it seemed like we are spending a lot on these, and was looking for some guidance adding that she had an invoice for \$49,000. She commented that, given we have counties needing equipment we can't help with now, she just wants to use funds wisely. Mr. Morales indicated the total number of telecommuters was 763, but that they had budgeted for up to 800. There was discussion regarding the purchase and there was a consensus in support of recognizing telecommuters, but a specific amount was not identified. After some discussion, Judge Pape stated there was no action and directed Ms. Voights based on the conversation to use her best judgement and asked that this item be included in the budget for the board to vote on next time.

5. Adjourn

The meeting was adjourned at 11:03 a.m.

Mayor Lew White, Secretary
Executive Committee
Capital Area Council of Governments

Date

**CAPITAL AREA EMERGENCY COMMUNICATIONS DISTRICT
BOARD OF MANAGERS MEETING**

MEETING DATE: April 14, 2021

AGENDA ITEM: #3 Consider Accepting the Annual Financial Report for the Period
October 1, 2020 to February 28, 2021

GENERAL DESCRIPTION OF ITEM:

This is the fiscal year to date financial report for CAECD, for the five months October 1, 2020 to February 28, 2021. Included in the report is the Balance Sheet indicating total assets, liabilities, and fund equity at February 28, 2021. Also included in the report is the Statement of Revenues and Expenditures as of February 28, 2021.

Total Revenues as of February 28, 2021 \$ 6,179,839.10
Total Expenditures as of February 28, 2021 \$ 3,832,403.12

The financial statements have been prepared in accordance with applicable state and federal requirements and are unaudited.

THIS ITEM REPRESENTS A:

- New issue, project or purchase
- Routine, regularly scheduled item
- Follow-up to previously discussed item
- Special item requested by board member
- Other

PRIMARY CONTACT/STAFF MEMBER: Lisa Bowman, CAPCOG Director of Finance

BUDGETARY IMPACT OF AGENDA ITEM:

Total estimated cost: N/A

Source of funds:

- Is item already included in fiscal year budget? Yes No
Does item represent a new expenditure? Yes No
Does item represent a pass-through purchase? Yes No
If so, for what city/county/etc.? _____

PROCUREMENT: N/A

ACTIONS REQUESTED:

Accept the financial report for the period of October 1, 2020 to February 28, 2021.

BACK-UP DOCUMENTS ATTACHED:

1. Unaudited Balance Sheet at February 28, 2021
2. Unaudited Statement of Revenues and Expenditures as of February 28, 2021

BACK-UP DOCUMENTS NOT ATTACHED (to be sent prior to meeting or will be a handout at the meeting): None

Capital Area Emergency Communications District
 Balance Sheet - **Unaudited**
 February 28, 2021

Assets

Cash and Short Term Investments	\$	28,570,513.34
Accounts Receivable		977,254.83
Other Assets		102,217.65
Total Assets	<u>\$</u>	<u>29,649,985.82</u>

Liabilities and Fund Equity

Accounts Payable	\$	781,762.43
Due to CAPCOG		490,122.37
Total Liabilities	<u>\$</u>	<u>1,271,884.80</u>
Beginning Fund Balance	\$	26,030,665.04 **
Change in Fund Balance		2,347,435.98
Total in Fund Equity	<u>\$</u>	<u>28,378,101.02</u>
Total Liabilities and Fund Equity	<u>\$</u>	<u>29,649,985.82</u>

** AT&T did not send CAECD an invoice for work completed in September 2020 until March 2021. That is why the Beginning Fund Balance at October 1, 2020 on this financial statement is \$37,407.98 less than the Ending Fund Balance on the September 30, 2020 financial statement presented at the January 2021 board meeting.

Capital Area Emergency Communications District
Statement of Revenue and Expenditures - **Unaudited**
For the Five Months Ending February 28, 2021

	<u>Fiscal Year to Date Actual</u>	<u>Total Budget</u>	<u>Percent Total Budget Remaining</u>
Revenue			
Checking Acct Interest	\$ 49.26	\$ 1,000.00	95.1%
Investment Interest	9,857.16	149,000.00	93.4%
911 Wireline Fees	1,174,695.09	3,532,250.00	66.7%
911 Wireless Fees	4,294,489.59	9,547,200.00	55.0%
911 Prepaid Wireless Fees	679,766.69	1,656,400.00	59.0%
911 Private Switch	10,956.31	43,350.00	74.7%
911 Other Revenues	10,025.00	20,050.00	50.0%
Total Revenue	<u>\$ 6,179,839.10</u>	<u>\$ 14,949,250.00</u>	58.7%
Expenditures			
911-Program Management	\$ 982,824.78	\$ 2,721,641.00	63.9%
911-Network	1,451,122.03	5,341,088.00	72.8%
911-GIS/DB Maintenance	642,946.65	2,729,905.00	76.4%
911-Equipment Maintenance	282,171.15	2,125,405.00	86.7%
911-PSAP Services	141,838.62	922,201.00	84.6%
911-Training & Education	101,723.88	328,488.00	69.0%
911-Capital Assets	26,938.19	4,454,000.00	99.4%
Regional Notification System	171,542.66	577,042.00	70.3%
WebEOC	31,295.16	179,011.00	82.5%
Total Expenditures	<u>\$ 3,832,403.12</u>	<u>\$ 19,378,781.00</u>	80.2%
Net Revenue Over/(Under) Expenditures	<u>\$ 2,347,435.98</u>	<u>\$ (4,429,531.00)</u>	

CAPITAL AREA EMERGENCY COMMUNICATIONS DISTRICT BOARD OF MANAGERS MEETING

MEETING DATE: April 14, 2021

AGENDA ITEM: #4 Review Radio Interoperability Communications Gaps for Budgeting Consideration

GENERAL DESCRIPTION OF ITEM:

The Executive Committee decided in 2014 to consider Radio Interoperability Communications projects for funding from the CAECD with the goal of providing a full circle of emergency communications from the location the 9-1-1 call was made to the first responder arriving at that location. This is reflected in the CAECD's Strategic Plan adopted in 2017 which includes Voice and Data Interoperability as a Core Function after 9-1-1 infrastructure, operations, and training are addressed. Since the 9-1-1 mission critical projects are priority and the nature of those projects in preparation for NextGen 9-1-1 have become increasingly expensive, there has not been unassigned funding available for Interoperability projects since funding was approved for Burnet County's dispatch consoles in 2019.

At that time, it was acknowledged that an assessment had not been done to identify which projects were needed to support regional communications interoperability and inform the funding process when available. Following that discussion, the Strategic Directions Committee met and recommended that the Regional Interoperability Communications Plan (RICP) be updated and a committee was formed to guide that process; that was completed last year and the CAPCOG Regional Interoperability Communications Committee (CRICC) was formed to assess the gaps at the community and regional levels. The attached list includes both projects that should be considered by the CAECD and projects that fall beyond what we should fund so it will need more vetting; however, most important are the console projects for our rural counties along with back end equipment and appropriate antennae coverage.

Given the upcoming budget cycle, Burnet County Commissioner Joe Don Dockery, who serves on both the HSTF and the CAECD SAC, requested this discussion be conducted at this meeting.

THIS ITEM REPRESENTS A:

- New issue, project or purchase
- Routine, regularly scheduled item
- Follow-up to previously discussed item
- Special item requested by board member
- Other

PRIMARY CONTACT/STAFF MEMBER: **Betty Voights, Executive Director**

BUDGETARY IMPACT OF AGENDA ITEM: Not determined to date.

Total estimated cost: N/A

Source of funds:

- | | | |
|---|------------------------------|-----------------------------|
| Is item already included in fiscal year budget? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Does item represent a new expenditure? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Does item represent a pass-through purchase? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

ACTIONS REQUESTED:

Discuss priorities and process to identify projects which will be considered for budgeting when funds are available.

BACK-UP DOCUMENTS ATTACHED:

1. Preliminary RICP Assessment by CRICC

BACK-UP DOCUMENTS NOT ATTACHED: None

Jurisdiction	Item		Date Listed	Notes	Estimates
Austin	AES encryption		12/3/2020	CRICC Meeting	
Bastrop	Site 5 needs to be funded (new prime site)		12/3/2020	CRICC Meeting	\$ 1,398,582.00
Bastrop	Edge connectivity		12/3/2020	CRICC Meeting	\$ 220,000.00
Blanco	Console		12/3/2020	CRICC Meeting	\$ 125,000.00
Lee	Dispatch Consoles		12/3/2020	CRICC Meeting	\$ 325,000.00
Llano	Dispatch Consoles		12/3/2020	CRICC Meeting	\$ 325,000.00
Regional	ISSI	System of systems connectivity	12/3/2020	CRICC Meeting	\$ 750,000.00
Regional	8-Call Repeater Sites	Allows for hailing channel for out of area communication	12/3/2020	CRICC Meeting	\$ 950,000.00
Travis County	ISSI and Communicating with rural counties	Regional ISSI would support	12/3/2020	CRICC Meeting	
Western Counties	Increase bandwidth - upgrade repeaters channels	(works with Simulcast - below)	12/3/2020	CRICC Meeting	\$ 800,000.00
Western Counties	Redundancy and Back Up	Local Redundancy	12/3/2020	CRICC Meeting	\$ 1,250,000.00
Western Counties	Edge connectivity	Local Redundancy	12/3/2020	CRICC Meeting	\$ 220,000.00
Bastrop County	Geo Redundant	Local Redundancy	3/15/2021	SME Group	\$ 662,892.00
Bastrop County	Western Site & Travis County	Could benefit Caldwell County	3/15/2021	SME Group	\$ 1,173,500.00
Caldwell County	Microwave Backhaul	On towers for tower to tower communications	3/15/2021	SME Group	\$ 575,000.00
Caldwell County	Eastern County Repeater Site	Could benefit Bastrop and Fayette	3/15/2021	SME Group	\$ 1,550,000.00
City of Austin	Microwave Ring	On towers for tower to tower communications	3/15/2021	SME Group	
Western Counties	Network Ring (Microwave Backhaul)	On towers for tower to tower communications	3/15/2021	SME Group	\$ 650,000.00
Western Counties	Simulcast upgrade to support users	Allows all repeaters to work simultaneously	3/15/2021	SME Group	\$ 800,000.00
Williamson County	Communications Command Unit (bus)	End of life	3/15/2021	SME Group	\$ 1,800,000.00
Regional	Portable repeater with tower		3/24/2021	SL/MR	\$ 500,000.00

3/24/2021

**CAPITAL AREA EMERGENCY COMMUNICATIONS DISTRICT
BOARD OF MANAGERS MEETING**

MEETING DATE: April 14, 2021

AGENDA ITEM: #5 Consider Support for HB 2911 Authorizing Local Options for Wireless 911 Fee Increase

GENERAL DESCRIPTION OF ITEM:

Emergency Communications Districts currently have the authority to set the 9-1-1 wireline fee based on Chapter 771 of the Health & Safety Code; the CAECD considers that each year in conjunction with the budgeting process and has not chosen to increase it, partly because of the continuing decrease in wirelines and minimal impact on revenue an increase would achieve. The current statewide wireless fee of \$.50 was established in 1997 and has not been adjusted despite the increasing costs of equipment and infrastructure in a digital environment.

This bill would provide the option for a wireless fee increase by an emergency communications district (ECD) but would also allow the Commission on State Emergency Communications to increase the fee which will be necessary to maintain the 9-1-1 program operated by 21 COGs. HB 2911 would allow an ECD to determine on a two-year cycle what rate it would require to manage its emergency communications program which would include staying at \$.50 or increasing to \$.75, \$1.00 or \$1.25. That determination will be made in September of odd-numbered years.

THIS ITEM REPRESENTS A:

- New issue, project or purchase
- Routine, regularly scheduled item
- Follow-up to previously discussed item
- Special item requested by board member
- Other

PRIMARY CONTACT/STAFF MEMBER: **Betty Voights, Executive Director**

BUDGETARY IMPACT OF AGENDA ITEM:

Total estimated cost: N/A

Source of funds:

- Is item already included in fiscal year budget? Yes No
- Does item represent a new expenditure? Yes No
- Does item represent a pass-through purchase? Yes No
- If so, for what city/county/etc.? _____

PROCUREMENT: N/A

ACTIONS REQUESTED:

Vote to support HB 2911 which would allow for a 9-1-1 wireless fee increase if determined necessary by the CAECD.

BACK-UP DOCUMENTS ATTACHED:

1. HB 2911 – introduced version
2. Texas 911 Alliance bill overview

BACK-UP DOCUMENTS NOT ATTACHED (to be sent prior to meeting or will be a handout at the meeting): None

A BILL TO BE ENTITLED
AN ACT

relating to Next Generation 9-1-1 service and certain wireless service provider administrative expense reimbursements and increasing a fee cap.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 771.001, Health and Safety Code, is amended by adding Subsection (5-a) and amending Subsection (6) to read as follows:

(5-a) "Next generation 9-1-1 service" is defined as that term is defined under Section 942(e)(5), Federal Telecommunications Act of 1996 (47 U.S.C. Section 151 et seq.).

(6) "9-1-1 service" means a communications service that connects users to a public safety answering point through a 9-1-1 system. 9-1-1 service includes Next Generation 9-1-1 service.

SECTION 2. Section 771.059, Health and Safety Code, is amended to read as follows:

Sec. 771.059. TARGET DATE [DEADLINE] FOR STATEWIDE NEXT GENERATION 9-1-1 SERVICE. Before September 1, 2025 [1995], all 19 parts of the state must be covered by Next Generation 9-1-1 service.

SECTION 3. The heading to Section 771.0711, Health and Safety Code, is amended to read as follows:

Sec. 771.0711. GENERAL REQUIREMENTS FOR EMERGENCY SERVICE FEES [FEE] FOR WIRELESS TELECOMMUNICATIONS CONNECTIONS.

SECTION 4. Section 771.0711, Health and Safety Code, is amended by amending Subsections (a), (b), and (c) and adding Subsections (a-1), (b-1), and (k), to read as follows:

(a) To provide for automatic number identification and automatic location identification of wireless 9-1-1 calls and for the implementation and provision of next generation 9-1-1 service:

(1) [7] the commission shall impose [on each wireless telecommunications connection] a monthly 9-1-1 emergency service fee under Section 771.0713; and

(2) except as otherwise provided in Chapter 772, an emergency communication district shall impose a monthly 9-1-1 emergency service fee under Section 771.0714.

(a-1) A political subdivision may not impose a [another] fee other than a fee described by Subsection (a) on a wireless service provider or subscriber for 9-1-1 [emergency] service.

(b) For a wireless telecommunications connection subject to the 9-1-1 emergency service fee under Section 771.0713, a [A] wireless service provider shall collect the fee described by that section for [in an amount equal to 50 cents a month for] each wireless telecommunications connection from its subscribers and shall pay the money collected to the comptroller not later than the 30th day after the last day of the month during which the fees were collected. The comptroller may establish alternative dates for payment of the fees [under this section]. The wireless service provider may retain an administrative fee of two [one] percent of the amount of fees collected. The comptroller shall deposit the money from the fees to the credit of the 9-1-1 services fee account. Until deposited to the credit of the 9-1-1 services fee account [as required by Subsection (c)], money the comptroller collects under this subsection remains in a trust fund with the state treasury.

(b-1) For a wireless telecommunications connection subject to a 9-1-1 emergency service fee under Section 771.0714, a wireless service provider shall collect the fee for each wireless telecommunications connection from its subscribers and pay the money collected to the comptroller not later than the 30th day after the last day of the month during which the fees were collected. The wireless service provider may retain an administrative fee of two percent of the amount of fees collected.

(c) Money collected under Subsections (b) and (b-1) [Subsection (b)] may be used only for services related to 9-1-1 services, including automatic number identification and automatic location information services and the provision of Next Generation 9-1-1 service, or as authorized by Section 771.079(c). Not later than the 15th day after the end of the month in which the money is collected, the commission shall distribute to each emergency communication district that does not participate in the state system [a portion of the money that bears the same proportion to the total amount collected that the population of the area served by the district bears to the population of the state] the total amount of money remitted to the comptroller under Subsection (b-1) for

wireless telecommunications connections within the geographic jurisdiction of that emergency communication district. The remaining money collected under Subsection (b) shall be deposited to the 9-1-1 services fee account.

(k) The following actions are required prior to the commission or an emergency communication district imposing the 9-1-1 emergency service fee on each wireless telecommunications connection in their respective geographic jurisdiction:

(1) The commission or the emergency communication district must consider and adopt at an open meeting a plan for implementation and provision of Next Generation 9-1-1 service and the imposition of the 9-1-1 emergency service fee on each wireless telecommunications connection.

(2) Any individual plan for implementation and provision of Next Generation 9-1-1 service adopted by the commission or an emergency communication district shall be reviewed periodically to confirm that the plan continues to meet increased consumer expectation for 9-1-1 service from modern communications technologies.

SECTION 5. Section 771.0712(a), Health and Safety Code, is amended to read as follows:

(a) To ensure that all 9-1-1 agencies under Section 418.051, Government Code, are adequately funded, ~~[beginning on June 1, 2010,]~~ a prepaid wireless 9-1-1 emergency services fee of two percent of the purchase price of each prepaid wireless telecommunications service purchased by any method, shall be collected by the seller from the consumer at the time of each retail transaction of prepaid wireless telecommunications service occurring in this state and remitted to the comptroller consistent with Chapter 151, Tax Code~~[, and distributed consistent with the procedures in place for the emergency services fee in Section 771.0711, Health and Safety Code].~~ Not later than the 15th day after the last day of the month in which the money is collected, the commission shall distribute to each emergency communication district that does not participate in the applicable regional plan a portion of the total money collected in the same proportion that the population of the area served by the district bears to the population of the state. The remaining money collected under Subsection shall be deposited to the 9-1-1 services fee account. Until deposited to the credit of the 9-1-1 services fee account as required by this subsection, money the comptroller collects under this subsection remains in a trust fund with the state treasury. A seller may deduct and retain two percent of prepaid wireless 9-1-1 emergency services fees that it collects under this section to offset its costs in administering this fee.

SECTION 6. Subchapter D, Chapter 771, Health and Safety Code, is amended by adding Sections 771.0713, 771.0714, and 771.0715 to read as follows:

Sec. 771.0713. EMERGENCY SERVICE FEE FOR WIRELESS TELECOMMUNICATIONS CONNECTIONS: COMMISSION. (a) The commission shall impose a 9-1-1 emergency service fee on each wireless telecommunications connection that has a place of primary use within the geographic area in which a regional planning commission provides 9-1-1 service, including in an area served by an emergency communication district participating in the state system.

(b) Not later than September 30 of each odd-numbered year, the commission shall set the monthly 9-1-1 emergency service fee for the ensuing two calendar years in an amount equal to either \$0.75, \$1.00 or \$1.25, to be effective on the first billing cycle of the ensuing calendar year. Once the 9-1-1 emergency service fee is established by the commission pursuant to this subsection, the monthly fee shall remain unchanged for the ensuing two calendar years.

(c) A subscriber receiving 9-1-1 service from a wireless telecommunications connection described by Subsection (a) is not subject to the fee described by Section 771.0714.

(d) Not later than October 1 of each odd-numbered year, the commission shall publish in the Texas Register, post on its agency website, and provide to the comptroller written notice of any change in the amount of the fee imposed under Subsection (a).

Sec. 771.0714. EMERGENCY SERVICE FEE FOR WIRELESS TELECOMMUNICATIONS CONNECTIONS: EMERGENCY COMMUNICATION DISTRICT.

(a) An emergency communication district not participating in the state system shall impose a 9-1-1 emergency service fee on each wireless telecommunications connection that has a place of primary use within the district's jurisdiction.

(b) Not later than September 30 of each odd-numbered year, each emergency communication district described by Subsection (a) shall set the monthly 9-1-1 emergency service fee for the ensuing two calendar years in an amount equal to either \$0.75, \$1.00 or \$1.25, to be effective on the first billing cycle of the ensuing

calendar year. Once the 9-1-1 emergency service fee is established by each emergency communication district pursuant to this subsection, the monthly fee shall remain unchanged for the ensuing two calendar years.

(c) Any new territory added to an emergency communication district described by Subsection (a) is subject to the 9-1-1 emergency service fee at the time the territory becomes part of the district.

(d) Not later than October 1 of each odd-numbered year, each emergency communication district described by Subsection (a) shall provide to the comptroller written notice of any change in the amount of the fee imposed under Subsection (a).

Sec. 771.0715. FEE REPORTS. Each wireless service provider that collects a 9-1-1 emergency service fee under Sections 771.0711(b) and (b-1) shall provide to the comptroller a monthly report in the form and manner prescribed by the comptroller that outlines the money collected and remitted to the comptroller by the wireless service provider under those subsections for the preceding month. The report must contain the total amount collected and remitted by the wireless service provider for that month and the amount collected by the wireless service provider from each wireless telecommunications connection within each regional plan area geographic jurisdiction and within each emergency communication district geographic jurisdiction. The comptroller shall maintain and continuously update a list of the total amounts collected and remitted by each wireless service provider and provide that list to the commission each quarter. The comptroller shall provide to each of the emergency communication districts a monthly report that outlines the money collected and remitted to the comptroller by the wireless service provider from each wireless telecommunications connection within the geographic jurisdiction of these emergency communication districts.

SECTION 7. Section 771.078(b), Health and Safety Code, is amended to read as follows:

(b) In making contracts under this section, the commission shall ensure that each regional planning commission receives money for 9-1-1 service in two separately computed amounts as provided by this subsection. The commission must provide each regional planning commission with:

(1) an amount of money equal to the total of the revenue from the emergency service fees collected under Sections 771.071 and 771.0713 that is deposited in the treasury and appropriated to the commission multiplied by a fraction, the numerator of which is the amount of those fees collected from the region and the denominator of which is the total amount of those fees collected in this state; and

(2) an amount of money equal to the total of the revenue from the emergency service ~~fees~~ [fee] for prepaid wireless telecommunications connections under Section 771.0712[+] that is deposited in the treasury and appropriated to the commission multiplied by a fraction, the numerator of which is the population of the region and the denominator of which is the population of this state.

SECTION 8. Sections 771.0711(g) and (j), Health and Safety Code, are repealed.

SECTION 9. Absent timely action before September 30, 2021 by the commission in accordance with Subsection 771.0711(a)(1), Health and Safety Code, the 9-1-1 emergency service fee on wireless telecommunications connections imposed by the commission shall be \$0.50 per wireless telecommunications connection and shall continue at that amount until changed in accordance with the requirements of Section 771.0713.

SECTION 10. Absent timely action before September 30, 2021 by an individual emergency communication district in accordance with Subsection 771.0711(a)(2), Health and Safety Code, the 9-1-1 emergency service fee on wireless telecommunications connections imposed by that emergency communication district shall be \$0.50 per wireless telecommunications connection and shall continue at that amount until changed in accordance with the requirements of Section 771.0714.

SECTION 11. The changes in law made by this Act apply only to a fee imposed or administrative expense to be effective on or after the first billing cycle after January 1, 2022. A fee imposed or administrative expense to be effective on a billing cycle before January 1, 2022 is governed by the law in effect on the date the fee was imposed or expense was incurred, and the former law is continued in effect for that purpose.

SECTION 12. This Act takes effect September 1, 2021.



SUPPORT HB 2911

by HOMELAND SECURITY & PUBLIC SAFETY CHAIRMAN JAMES WHITE



Texans dialed 9-1-1 over 17 million times last year to reach first responders in times of urgent need.

Wireless calls account for more than 85% of total annual 9-1-1 call volume in Texas.

THE PROBLEM

The Texas 9-1-1 system still relies on **50-year-old** infrastructure and many smart phone features cannot be used. Next generation 9-1-1 (NG9-1-1) technology is essential to increase the reliability of the system. 9-1-1 services in Texas are funded by fees assessed on wireline and wireless services. Landline services continue to decrease and the **current wireless fee of \$0.50** has not changed since it was first set in statute in 1997. Adopting NG9-1-1 technology in Texas is costly and will significantly increase a district's annual operating expenses.

THE SOLUTION

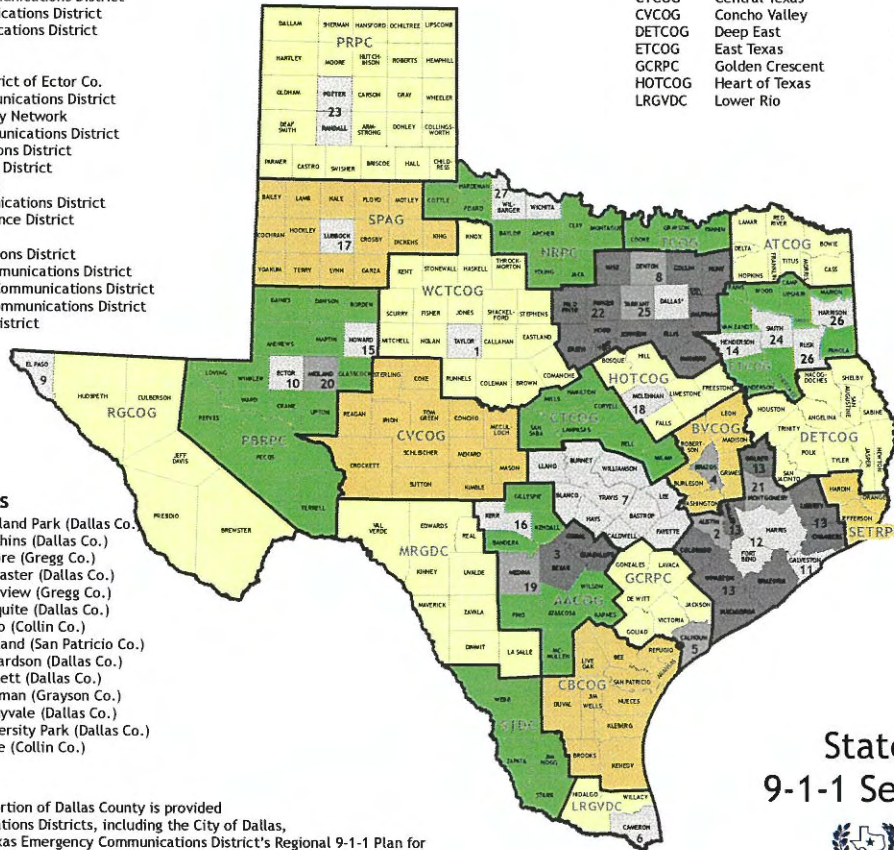
Texas needs a stable funding mechanism to provide a modern and reliable system. **HB 2911** by James White allows the state's seventy-seven 9-1-1 entities to set their own fee at a choice rate of three separate amounts: **75 cents, \$1.00, or a cap of \$1.25, set in two-year installments.** The local entities would have to establish a plan at a public meeting and continuously review the wireless fee, but would only be able to change it every two years.

Emergency Communication Districts

- 1 Abilene-Taylor Co. 9-1-1 District
- 2 Austin Co. Emergency Communications District
- 3 Bexar Metro 911 Network District
- 4 Brazos Co. Emergency Communications District
- 5 Calhoun Co. 911 Emergency Communications District
- 6 Cameron Co. Emergency Communications District
- 7 Capital Area Emergency Communications District
- 8 Denco Area 911 District
- 9 El Paso Co. 911 District
- 10 Emergency Communications District of Ector Co.
- 11 Galveston Co. Emergency Communications District
- 12 Greater Harris Co. 911 Emergency Network
- 13 Gulf Coast Regional 9-1-1 Communications District
- 14 Henderson Co. 911 Communications District
- 15 Howard Co. 911 Communications District
- 16 Kerr Co. Emergency 911 Network
- 17 Lubbock Co. Emergency Communications District
- 18 McLennan Co. Emergency Assistance District
- 19 Medina Co. 911 District
- 20 Midland Emergency Communications District
- 21 Montgomery Co. Emergency Communications District
- 22 North Central Texas Emergency Communications District
- 23 Potter-Randall Co. Emergency Communications District
- 24 Smith Co. 911 Communications District
- 25 Tarrant Co. 911 District
- 26 Texas Eastern 911 Network
- 27 Wichita/Wilbarger 9-1-1 Communications District

Regional Planning Commissions (CSEC)

- | | | | |
|--------|-----------------|--------|--------------------|
| AACOG | Alamo Area | MRGDC | Middle Rio |
| ATCOG | Ark-Tex | NRPC | Nortex |
| BVCOG | Brazos Valley | PBRPC | Permian Basin |
| CBCOG | Coastal Bend | PRPC | Panhandle |
| CTCOG | Central Texas | RGCOG | Rio Grande |
| CVCOG | Concho Valley | SETRPC | South East |
| DETCOG | Deep East | SPAG | South Plains |
| ETCOG | East Texas | STDC | South Texas/Laredo |
| GCRPC | Golden Crescent | TCOG | Texoma |
| HOTCOG | Heart of Texas | WCTCOG | West Central |
| LRGVDC | Lower Rio | | |



Municipal Emergency Communication Districts

- | | |
|-----------------------------|------------------------------|
| Addison (Dallas Co.) | Highland Park (Dallas Co.) |
| Aransas Pass (Aransas Co.) | Hutchins (Dallas Co.) |
| Carrollton (Denton Co.) | Kilgore (Gregg Co.) |
| Cedar Hill (Dallas Co.) | Lancaster (Dallas Co.) |
| Coppell (Dallas Co.) | Longview (Gregg Co.) |
| Corpus Christi (Nueces Co.) | Mesquite (Dallas Co.) |
| Dallas (Dallas Co.) | Plano (Collin Co.) |
| Dallas County* | Portland (San Patricio Co.) |
| De Soto (Dallas Co.) | Richardson (Dallas Co.) |
| Denison (Grayson Co.) | Rowlett (Dallas Co.) |
| Duncanville (Dallas Co.) | Sherman (Grayson Co.) |
| Ennis (Ellis Co.) | Sunnyvale (Dallas Co.) |
| Farmers Branch (Dallas Co.) | University Park (Dallas Co.) |
| Garland (Dallas Co.) | Wylie (Collin Co.) |
| Glenn Heights (Dallas Co.) | |

*9-1-1 service in the incorporated portion of Dallas County is provided by Municipal Emergency Communications Districts, including the City of Dallas, or pursuant to the North Central Texas Emergency Communications District's Regional 9-1-1 Plan for four municipalities. 9-1-1 service in the unincorporated portion of Dallas County is provided by the Dallas County Sheriff's Department under Texas Health and Safety Code Chapter 772, Subchapter E.

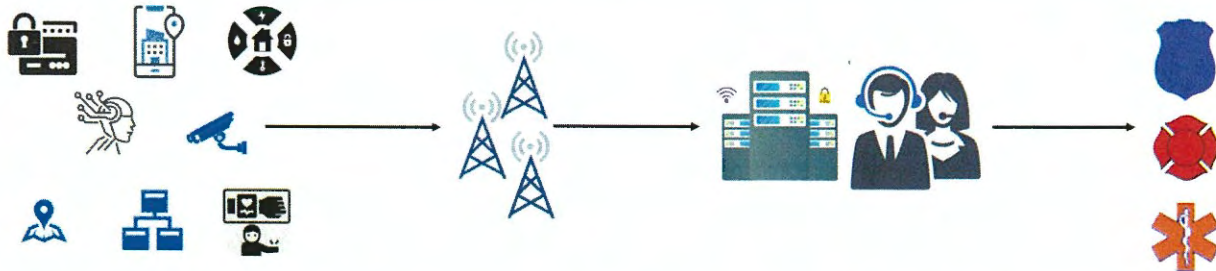
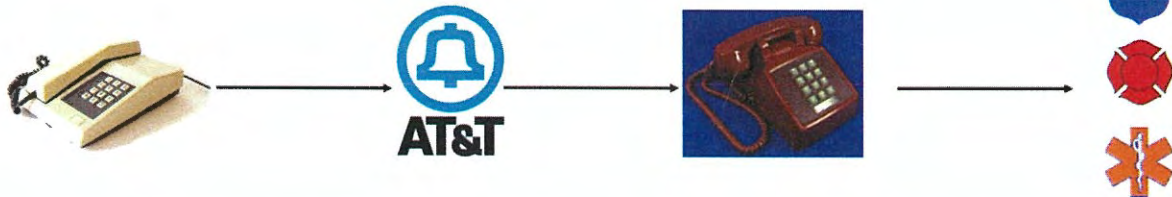
Contact: Kelli Merriweather, Executive Director at (512) 305-6938 or kelli.merriweather@csec.texas.gov

**State of Texas
9-1-1 Service Entities**



Commission on
State Emergency
Communications

Then



Now and the Future

CAPITAL AREA EMERGENCY COMMUNICATIONS DISTRICT BOARD OF MANAGERS MEETING

MEETING DATE: April 14, 2021

AGENDA ITEM: #6 Consider Approving Contract for Priority Dispatch Corporation Services and Support

GENERAL DESCRIPTION OF ITEM:

Public Safety Answering Points (PSAPs) throughout the region use at least one type of software-based pre-arrival dispatch instructions to provide emergency fire (EFD), medical (EMD), or police (EPD) assistance to callers before the first responders arrive on scene. This program has been designed to ensure Telecommunicators follow the instructions while giving information or guidance to someone who has called 9-1-1 and is waiting for a first responder to arrive; it requires PSAP management to conduct ongoing reviews and coach Telecommunicators to handle calls effectively based on established performance measures.

New within this quote are the Medical Transfer Protocol Suite (MTPS) and Academy Analytics Dashboard. The MTPS allows Telecommunicators to use three specific protocols for transferring patients depending on their medical needs. It also allows the use of International Classification of Diseases (ICD-10) codes which are used when billing insurance agencies or Medicaid/Medicare. Academy Analytics is a dashboard that will provide near-real-time web-based data and graphics for ProQA users.

The attached quote for \$5,053,795 represents a 5-year agreement. The annual cost of \$1,010,775, which will be paid at the beginning of each fiscal year through FY2026, is \$1,010,755. The new proposed contract allows us to pay annually and secures locked-in pricing for 5 years. This also incorporates any new products released and all updates released during this time at no additional cost.

THIS ITEM REPRESENTS A:

- New issue, project, or purchase
- Routine, regularly scheduled item
- Follow-up to previously discussed item
- Special item requested by board member
- Other

PRIMARY CONTACT/STAFF MEMBER: Richard Morales, Director of Emergency Communications

BUDGETARY IMPACT OF AGENDA ITEM:

Total estimated cost: \$5,053,795 total, \$1,010,775 annually

Source of funds: 9-1-1 Fees

Is item already included in fiscal year budget? Yes No

Does item represent a new expenditure? Yes No

Does item represent a pass-through purchase? Yes No

If so, for what city/county/etc.? _____

PROCUREMENT: As there are no other vendors on the market which provide these services, procurement was unnecessary.

ACTION REQUESTED:

Authorize a 5-year contract with Priority Dispatch Corporation and purchase the Pre-arrival protocols services and support.

BACK-UP DOCUMENTS ATTACHED:

1. Priority Dispatch Corporation Contract Proposal Memo dated March 22, 2021
2. Quote from Priority Dispatch Corporation
3. Letter of Sole Source Material from Priority Dispatch Corporation

BACK-UP DOCUMENTS NOT ATTACHED *(to be sent prior to meeting or will be a handout at the meeting):*

1. Priority Dispatch Software Features



6800 Burleson Road, Building 310, Suite 165

Austin, Texas 78744-2306

Ph: 512-916-6000 Fax: 512-916-6001

www.capcog.org

BASTROP BLANCO BURNET CALDWELL FAYETTE HAYS LEE LLANO TRAVIS WILLIAMSON

MEMORANDUM

March 22, 2021

TO: CAECD Board of Managers

FROM: Richard Morales Jr., Director - Emergency Communications

RE: Approval of Contract Initiation & Purchase of Priority Dispatch Corporation Services and Support

Public Safety Answering Points (PSAPs) throughout the region use at least one type of software-based pre-arrival dispatch instructions to provide emergency fire (EFD), medical (EMD), or police (EPD) assistance to callers before the first responders arrive on scene. This program has been designed to ensure Telecommunicators follow the instructions while giving information or guidance to someone who has called 9-1-1 and is waiting for a first responder to arrive; it requires PSAP management to conduct ongoing reviews and coach Telecommunicators to handle calls effectively based on established performance measures.

The attached quote for \$5,053,795 with an annual cost of \$1,010,775 outlines the services and support that are included in this contract. As in prior years the EFD, EPD, and EMD license renewal is included as is software training, protocol training, certification/recertification, and accreditation fees. The Quality Performance Review Service approved by the Board in October 2015 is included as well.

New within this quote are the Medical Transfer Protocol Suite (MTPS) and Academy Analytics Dashboard. Both products have received interest from multiple PSAPs for use as deployable solutions. The MTPS allows Telecommunicators to use three specific protocols for transferring patients depending on their medical needs. It also allows the use of International Classification of Diseases (ICD-10) codes which are used when billing insurance agencies or Medicaid/Medicare. Academy Analytics is a dashboard that will provide near-real-time web-based data and graphics for ProQA users.

The attached quote for \$5,053,795 represents a 5-year agreement. The annual cost, which will be paid at the beginning of each fiscal year through FY2026, is \$1,010,755. Prior budgets have presented a 2-year agreement and paid bi-annually which caused some confusion in budget forecasting. The new proposed contract allows us to pay annually and secures locked-in pricing for 5 years. This also incorporates any new products released and any updates released during this time at no additional cost. Furthermore, upon acceptance of this contract the two new modules will be available to PSAPs immediately despite the payment taking place in October 2021.



QUOTE

110 Regent Street, Suite 500

Salt Lake City, UT 84111
USA

www.prioritydispatch.net

Prepared By: Chris Murdock

Phone: (800) 363-9127

Direct: Ext. 143

Email: chris.murdock@prioritydispatch.net

Agency:

Capital Area Emergency
Communications District - CAPCOG

Agency ID#:

4570

Quote #:

Q-55106

Date:

2/12/2021

Offer Valid Through:

6/12/2021

Payment Terms

Net 30

Currency:

USD

Bill To:

Capital Area Emergency Communications District - CAPCOG
6800 Burleson Rd Ste 165 Bldg 310
Austin, Texas 78744-2325
United States

Ship To:

Capital Area Emergency Communications District - CAPCOG
6800 Burleson Rd Ste 165 Bldg 310
Austin, Texas 78744-2325
United States

Product	Qty	Amount
Priority Dispatch System ESP (P) M/F/P System License Renewal, Service & Support	1	USD 247,400.00
ED-Q Training and Certification for EMD/EFD/EPD Materials, tuition and certification (4 days, 32 hours)	50	USD 82,500.00
ProQA Software Training for EMD/EFD/EPD (one 8 hour course) 2 or more disciplines require 8 hours of training	1	USD 2,250.00
Protocol Training and Certification for EMD/EFD/EPD Materials, tuition and certification	100	USD 109,500.00
IAED Recertification Fee Recertification fee	225	USD 12,375.00
Q Plus for EFD (12 Months) Quality Performance Review Service - EFD Expert case review and reporting for 109 cases per month for 1 year. Subscription auto-renews without written cancellation	1	USD 123,000.00
Q Plus for EMD (12 Months) Quality Performance Review - EMD Expert case review and reporting for 109 cases per month for 1 year. Subscription auto-renews without written cancellation	1	USD 123,000.00
Implementation Support Package for EMD/EFD/EPD Implementation support and quality management program development	1	USD 60,000.00
IAED Accreditation Application Fee EFD IAED fee for accreditation	1	USD 11,250.00
IAED Accreditation Application Fee EMD IAED fee for accreditation	1	USD 11,250.00
IAED Accreditation Application Fee EPD IAED fee for accreditation	1	USD 11,250.00
Implementation Support Package for Medical Transfer Protocol Suite (MTPS) Implementation support and quality management program development	1	USD 40,000.00

"To lead the creation of meaningful change in public safety and health."

Product	Qty	Amount
Q Plus for EPD (12 Months) Quality Performance Review Service - EPD Expert case review and reporting for 109 cases per month for 1 year. Subscription auto-renews without written cancellation	1	USD 167,000.00
Academy Analytics Dashboard – Tier 2 Near-real-time, online dashboard and analytics tool for ProQA, powered by FirstWatch	1	USD 10,000.00
Navigator Comps- Conference, Hotel, Airfare for Annual Navigator Conferences Contract Covers From October 31, 2021 - October 30, 2022	1	USD 0.00
Year 1 TOTAL:		USD 1,010,775.00

Product	Qty	Amount
Contract Renewal October 31, 2022 - October 30, 2023	1	USD 1,010,755.00
Year 2 TOTAL:		USD 1,010,755.00

Product	Qty	Amount
Contract Renewal October 31, 2023 - October 30, 2024	1	USD 1,010,755.00
Year 3 TOTAL:		USD 1,010,755.00

Product	Qty	Amount
Contract Renewal October 31, 2024 - October 30, 2025	1	USD 1,010,755.00
Year 4 TOTAL:		USD 1,010,755.00

Product	Qty	Amount
Contract Renewal October 31, 2025 - October 30, 2026	1	USD 1,010,755.00
Year 5 TOTAL:		USD 1,010,755.00

Subtotal	USD 5,053,795.00
Estimated Tax	
Total	USD 5,053,795.00

"To lead the creation of meaningful change in public safety and health."

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>



MEMORANDUM OF SOLE SOURCE

Emergency Medical, Police, and Fire Priority Dispatch Systems

28 January 2021

Priority Dispatch Corp. (evolved from Medical Priority Consultants, Inc.) is the only all-purpose and comprehensive Priority Dispatch systems provider company in the world. This includes the following exclusive areas within Emergency Dispatch:

- 1) Only provider of Expert System Priority Dispatch call-taking software
- 2) Only provider of fully two-way CAD integrated Priority Dispatch software system (ProQA)
- 3) Only provider of Automated Quality Assurance Priority Dispatch Case Review software (AQUA)
- 4) Only provider of 24 hour/7day technical support service for Priority Dispatch-related software
- 5) Only contracted provider of the International Academies of Emergency Dispatch's evidenced based protocols that meets or exceeds International Standards
- 6) Only contracted provider of the International Academies of Emergency Dispatch's unified protocol systems: Medical Priority Dispatch System version 13.3, Police Priority Dispatch System version 6.1, and Fire Priority Dispatch System version 7.0
- 7) Only contracted provider of Priority Dispatch System cardset trays (springless design for MPDS, FPDS, and PPDS cards on-line dispatching), and Priority Dispatch System protocol tablets
- 8) Only contracted provider of the International Academies of Emergency Dispatch's unified alternate care/referral protocol OMEGA (Medical Priority Dispatch System) version 13.3 OMEGA
- 9) Only contracted provider of the IAEMD's Principles of Emergency Medical Dispatch, 6th Edition
- 10) Only provider of Comprehensive Implementation of MPDS, FPDS, and PPDS Consulting Services (IAED Accreditation Eligibility services)
- 11) Only contracted Emergency Dispatch Instructor Training organization through the International Academies of Emergency Dispatch
- 12) Only contracted ED-Q Training organization through International Academies of Emergency Dispatch
- 13) Only contracted Quality Performance Review (QPR) comprehensive quality assurance program
- 14) Only contracted Priority Dispatch International Emergency Dispatch Leadership Certification Seminar Training organization through International Academies of Emergency Dispatch
- 15) Only MPDS, FPDS, and PPDS web-based continuing education (CDE) program provider
- 16) Only contracted provider of IAED-approved Priority Dispatch standards and versions update materials
- 17) Only provider of automated EMD Dispatch Diagnostics (Agonal Breathing Detector Dx, Pulse Check Dx, CPR Compressions Monitor and Metronome, Childbirth Contractions Timer Dx, Stroke Diagnostic Tool Dx, Aspirin Diagnostic and Instruction Tool, Meningitis Diagnostic Tool)
- 18) Only provider of Academy Analytics™ powered by FirstWatch®

Priority Dispatch takes pride in being the sole source for the majority of Priority Dispatch-related systems and services and is generally acknowledged as both the inventor of the science and the leader in the field of Priority Dispatch.

If any further information is required, please contact me directly.

Sincerely,

Jeff J. Clawson, M.D.
CEO & Medical Director
Director, Division of Research & Standards

Cc: Office of the President
Vice President, Legal & HR
Vice President, Sales & Marketing
Vice President, Protocol, Translation, Curriculum & Instructional Design
Director of Comprehensive Client Implementations